

## Sewer Back Up Prevention

1. Do not flush: paper towels, wipes, feminine hygiene products, oil or grease.
2. Booking an annual appointment with a local plumber will help keep your sewer lines clear of build up and tree roots.
3. Complete necessary repairs as soon as possible.



For more information or to request a sewer camera inspection, call the Town of Pincher Creek or submit a service request at

[www.pinchercreek.ca/request](http://www.pinchercreek.ca/request)



### Town of Pincher Creek

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## Sewer Camera Inspections

Image by macrovector on Freepik

## My sewer backed up.

### What do I do now?

1. Contact a local plumber to clear the line or clear it yourself.
2. If your sewer service cannot be brought back to normal operation, contact the Town of Pincher Creek for further investigation. The Town will identify where and what is causing the issue.
3. A third party contractor is hired by the Town to camera and clear the line. Video of that inspection is provided to the Town.

### Possible issues:

- Solid flushed from private property
- Grease build up
- "Flushable" wipes
- Tree root protrusion
- Pipe misalignment
- Broken sewer line
- Crushed sewer line
- Line deterioration



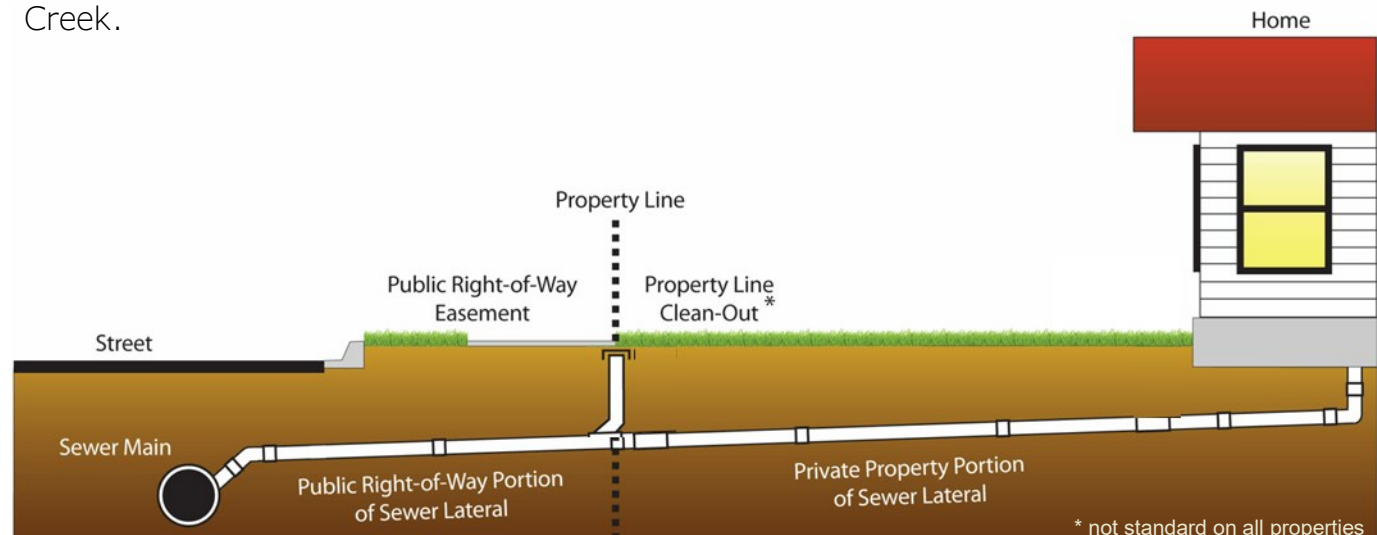
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## Sewer Camera Inspections

If your sewer service cannot be brought back to normal function with the aid of a local plumber, the Town can investigate and take video footage of where the line is having issues. Footage remains with the Town (property owners can make a FOIP request to obtain it) and together the Town and property owners will develop a plan to get the sewer service back to normal operation.

## Sewer Main Back Up

Sewer main backups are a possibility. Please contact the Town if you suspect a main is backing up and crews will check the sewer main flow. If a main does back up into private property, contact your insurance provider and the Town of Pincher Creek.



## Wastewater Bylaw #1632-22

The Town of Pincher Creek Wastewater Bylaw outlines the Town's and property owner's obligations surrounding wastewater use.

Wastewater service connections must be in compliance with the Town of Pincher Creek engineering and construction standards and property owners must ensure the service is kept in a state of good repair, with protection from freezing, free from leakage or wastewater loss.